



## *About Neeyamo*

Neeyamo utilizes technology, innovation, and creativity to assist multinational organizations in efficiently managing their global employee population. Neeyamo's ScreenXchange product is an independent global offering for background screening, supporting client requirements in over 190 countries.

## *Neeyamo & ScreenlyID*

Comprehensive document authentication and identity verification platform to support and enhance Neeyamo's global background screening offering.





## Client Problem

After relying on manual identity verification and document authentication inspection methods, Neeyamo faced several challenges in their identity verification process:

- **Inefficient Document Authentication Process:** Neeyamo's objective was update their manual identity verification methods with automatic processes
- **Lack of Upload Functionality:** Neeyamo required the ability to upload an identity document directly from the dashboard and run additional identity verification checks with the data captured from the OCR capture or additional input.
- **Difficulty in Finding a Comprehensive Solution:** Neeyamo required a single vendor that offered multiple identity verification solutions covering the extensive global regions in which they operate.
- **Customization Requirements:** Neeyamo needed a vendor that could provide customized development work to meet its specific requirements, including adding necessary database checks or APIs to comply with regulatory requirements.

Neeyamo required a single solution and vendor that fulfilled its global identity verification requirements for its employments background screening services, allowed for seamless document uploads, offered comprehensive coverage across multiple regions, and could be tailored to its unique business needs.

## ▶ The Engagement

Neeyamo engaged ScreenlyyID to determine whether ScreenlyyID could provide a document authentication and identity verification solution that met Neeyamo's complex global requirements:

- A requirement for document upload, additional database crosschecks, data review and monitoring capabilities in a company wide accessible portal.
- Integration with additional jurisdictional databases as required by regulatory mandates in certain regions.
- The ability for non-technical users to upload documents and run database crosschecks,

## ▶ Approach

To meet Neeyamo's needs, ScreenlyyID implemented the following approach:

- **Automatic Document Authentication Process:** ScreenlyyID replaced Neeyamo's manual identity verification methods with automatic processes, enhancing efficiency and accuracy in document authentication.
- **Upload Functionality Enhancement:** ScreenlyyID integrated a feature allowing users to upload identity documents directly from the dashboard. This streamlined the verification process and facilitated additional identity checks using OCR capture or additional input.
- **Global Coverage:** ScreenlyyID ensured comprehensive global coverage by offering multiple identity verification solutions that met Neeyamo's requirements across the regions they operate in.
- **Customized Development:** ScreenlyyID provided customized development work to meet Neeyamo's specific needs, including integrating necessary database checks and APIs to comply with regulatory requirements

- **Document Upload Accessibility:** ScreenlyyID designed the solution to be user-friendly, allowing non-technical users to easily upload documents and run database crosschecks.
- **Integration with Jurisdictional Databases:** ScreenlyyID integrated with additional jurisdictional databases as required by regulatory mandates in certain regions, ensuring compliance and thorough verification processes.

ScreenlyyID's solution addressed Neeyamo's challenges and provided a single, comprehensive solution that fulfilled their global identity verification requirements while offering customization and ease of use.

## ▶ Solution

ScreenlyyID provided Neeyamo with a comprehensive identity verification and document authentication solution that addressed their complex global requirements. The solution offered seamless document uploads, additional database crosschecks, data review, and monitoring capabilities accessible through a company-wide portal.